



Management Information

IMPROVEMENT

RESOURCES

	Actual	Trend
Absence ABC	5.40 Days	↓

Strategic Risks	H	M	L
Strategic Risk Register	4	6	3

People
Sickness

Benchmark	Target	Actual	Status	Trend
Financial				

Customer Relations

Asset Management Risks

Customer

	No. of Risks	No. of Green Risks	No. of Red Risks
Customer Service ABC	0	0	0

Number of consultations	Stage 2 Complaints
0	74%